



Dear Guests,

We wish warmly welcome you in our hotel
"The Ischgl Lodge****".

Along with this, we would like to share with you some
helpful information related to your stay.

We are naturally gladly at your disposal at all times
for any questions and special wishes.

Enjoy a relaxed holiday filled with memorable
experiences here in our house.

Your

Wolfgang Dalk

THE ISCHGL LODGE ****
Waldhofweg 33 | 6561 Ischgl
Tel.: +43 (0) 664 411 23 81
E-Mail: info@ischgl-lodge.at
www.the-ischgl-lodge.at



Breakfast

Our breakfast buffet is available for you from 7:30 to 10:00.

In the event that you haven't already booked your breakfast, you can still do this after your arrival. Simply let us know the evening before.

WLAN

During your stay we provide you with a WLAN connection free of charge.

- WLAN network: The-Ischgl-Lodge
- Access code: 20lodge18

Skipass

We offer the option of purchasing the ski pass directly at our reception. This way you can avoid the long waiting times when purchasing it yourself at the Silvretta lift.

Ski bus

You can find the current schedule for the ski bus on our information board in the lobby.

Ski depot

For all your ski equipment, we have our ski depot available at your disposal. This includes lockable ski holders, as well as boot dryers.

Please deposit the skis / snowboards and the ski / snowboard boots exclusively in the ski room.

We kindly ask you to use the side entrance by the ski depot whenever you are entering the hotel in ski or snowboard boots or with your ski or snowboard and to change your shoes there to avoid damage to the floor on the hotel premises.

Thank you for your understanding!

Safe

Each bedroom is equipped with a safe where you can safely store your valuables.

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**Drinking water**

Our drinking water comes from our own spring and the quality is excellent.

Beverages

Please inform yourself about our beverage offer at our bar.

Towels

Please help our environment!

Towels on the floor mean „please change“.

Towels on the rack mean „I'll keep using them“.

Wellness-Area

Our wellness area is located on the third floor.

It is available for your use daily from 17:00 to 19:00.

Bath Robe / Sauna Towel

During your stay at our hotel, we happily offer you a bathrobe and/or a towel for the sauna. You can get them at the reception.

As a deposit for these items, we book the following costs to your room.

Upon return, these deposits are refunded:

- Bathrobe: 35 €
- Sauna towel: 15 €

Laundry

If you would like to use our laundry service, please contact us directly.

Night rest

Out of consideration for other guests we ask you to keep quiet from 22:00 clock onwards.

Night entrance to the hotel

Our main entrance is locked during the night, so please use our night entry located at the side through the ski room.

Smoking

Smoking is prohibited in the entire house. You are welcome to smoke outside (on the balconies, for example). Thank you for your understanding.

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Taxi

The Alpentaxi is at your service around the clock.

- Phone number: (0043) 5444 5757

Important phone numbers

- Fire Brigade: 122 ▪ Police: 133 ▪ Ambulance: 144 ▪ Reception: 1

Final cleaning

With proper use we charge no final cleaning. We reserve the right to charge a cleaning fee if the room is heavily soiled.

Check-Out

We kindly ask you to leave your room on the day of your departure by 10:00 so that we can prepare it for the next guests.

In case you wish to stay longer, we ask you to confirm this with us on the day prior to your departure.

You are also welcome to settle your hotel bill the evening before your departure to avoid waiting times at check-out!

Damages

We kindly ask for your understanding that any damage caused in your room or apartment will be charged to you and the costs incurred have to be paid on site.

Lost keycards / ski-depot keys

In the event of a lost keycard or ski-depot key, we can provide you with a replacement card or key at the reception. The cost for this service is a fee of 5€ per keycard and a 20€ fee per key. This is added to the final account charge.

We wish you a relaxing and restful stay at our hotel. For all questions or suggestions please feel free to speak directly with us.

Sincerely,
Your

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